1350 Y0rk Mills Rd, North York

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(647) 890-1371, [shadi.shayan71@gmail.com](mailto:shadi.shayan71@gmail.com)

**SUMMARY OF SKILLS**

* Proficient in server-side programming languages such as Python and Django
* Familiarity with user side programming languages such as JavaScript and PHP
* Familiarity with Web design Languages such as HTML and CSS
* Proficient computer skills, including MS Office, internet and email applications
* Effective communication and interpersonal skills; able to collaborate and work well within a team
* Strong attention-to-detail and organization skills with the ability to prioritize multiple tasks
* Self-motivated, enthusiastic, and maintains a positive attitude through tough situations
* Flexible with scheduling to accommodate the needs of the company
* Ability to stand and move around for long periods of time
* Treating other colleagues with dignity and respect.
* Detail orientated and strong organization skills with the ability to prioritize multiple tasks
* Great time management and sense of urgency
* Effective and attentive speaking and listening

**EDUCATION**

* Diploma, Computer Programming- Seneca College (2022- present)
* English for Academic Purpose, Seneca College (2021-2022)
* Bachelor of Computer Sciences, Esfahan University, Iran (2011 – 2015)

**EXPERIENCE**

NoFrills Grocery Store, Toronto – Cashier (2021-2022)

* Collect money and sale receipts from cashiers. Accurately balance cashier floats, credit cards, and generate daily reports
* Conduct all transactions involving gift cards, refunds, and store credit
* Greeted customers at arrival and offered assistance
* Answer store phone calls and offer assistance accordingly
* Communicate with business partners, employees, and customers in a professional manner
* Support front line staff when needed
* Handle complaints, and provide appropriate solutions and alternatives

*References are available upon request*